

# Business Impact Analysis (BIA) Template

[TEMPLATE TEXT: This is just a example on what to put into a BIA. Considerations for additional information is if its under GDPR regulations or External delivery (fx NIS2 requirements) References: https://www.forbes.com/advisor/business/gap-analysis-template/ https://www.cascade.app/blog/gap-analysis

#### Inspiration https://templatelab.com/gap-analysis-templates/

### TLP: TLP: AMBER

LINK DK :<u>https://www.cfcs.dk/da/handelser/traffic-light-protocol/</u> LINK EN: <u>https://www.first.org/tlp/</u>

[Company Name] Business Impact Assessment (BIA)

Revision X.X

Responsible: [Management name]

System owner: [name]

1. Introduction

- Purpose of the BIA
- Scope of the BIA

2. Business Unit Information

• Business Unit Name:



- Key Personnel:
- Contact Information:
- 3. Critical Functions and Processes
  - List of critical business functions and processes
  - Description of each function/process
- 4. Dependencies
  - Internal dependencies (within the company)
  - External Dependencies and Partners
    - List of key external partners and suppliers
    - Description of services/products provided
    - Contact information for each partner
    - Assessment of the impact of potential disruption from each partner
- 5. Impact Assessment
  - Financial Impact (revenue loss, extra expenses, etc.)
  - Operational Impact (delayed production/services, efficiency loss, etc.)
  - Customer Impact (service interruption, customer dissatisfaction, etc.)
  - Regulatory/Compliance Impact
- 6. Recovery Time Objectives (RTO)
  - Maximum acceptable downtime for each critical function/process
- 7. Recovery Point Objectives (RPO)
  - Acceptable data loss in case of disruption
- 8. Recovery Strategies
  - Strategies for recovery of critical functions and processes
  - Alternative operating procedures
  - Contingency Plans for Partner Disruptions
    - Alternate suppliers/partners
    - Legal or contractual safeguards
    - Communication plans for coordination with partners during disruptions



### 9. Resource Requirements

- Personnel
- Technology (hardware, software, data)
- Facilities
- Other Resources

10. Plan Development and Maintenance

- Procedures for updating and maintaining the BIA
- Frequency of review and updates

11. Approval and Implementation

- Sign-off from key stakeholders
- Implementation plan

## **Instructions for Use:**

- Gather Information: Include data related to external partners and suppliers.
- Analyze Data: Understand how external partners influence critical operations and the impact of potential disruptions in their services.
- Document and Review: Ensure that considerations for external partners are documented and reviewed by key stakeholders.
- Update Regularly: Keep the information about external partners current, especially as relationships and dependencies change.